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Serial No. 09/513,350  
Art Unit No. 3623

I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS  
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Anne Vachon Dougherty 11/12/02  
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

<u>In Re Application of</u>	:	November 12, 2002
<u>F. Leymann , et al</u>	:	Group Art No.: 3623
<u>Serial No. 09/513,350</u>	:	Examiner: R. Jeanty
<u>Filed: February 25, 2000</u>	:	IBM Corporation Anne Vachon Dougherty 3173 Cedar Road Yorktown Heights, New York 10598-1964
<u>Title: MANAGING WORKLOAD WITHIN WORKFLOW MANAGEMENT SYSTEMS</u>		

AMENDMENT

Commissioner for Patents  
Sir:

This is in response to the Office Action dated August 12, 2002 for the above-identified patent application. The 3 month shortened statutory period for this response is set to expire on November 12, 2002, and therefore, this is a response within the shortened statutory period. In response to the Office Action, the Applicants wish to amend the Patent Application as follows: In the Claims, amend Claims 9, 10 and 11 as set forth on the following pages.

Received  
12/24/02  
m Jones